

SADDLEWORH MEDICAL PRACTICE PATIENT PARTICIPATION D.E.S. – ACTION PLAN FEBRUARY, 2013

Action Number	Para.	Action	Date	By Whom
1	Q.4.4	The Practice liaises with the Oldham Alcohol and Substance Intervention Service to explore the best way to advise this age group when there are problems with substance misuse. This information to be contained in the various methods of communication cited throughout this paper.	From April, 2013	Practice, Y.D.O, P.P.G. and Oldham Alcohol and Substance Intervention Service.
2	Q.4.5	The practice to promote awareness workshops available to young people to address issues around sexual health. Basic information and links to information to be included in a patient booklet.	From April 2013	Practice, Y.D.O and Saddleworth School
3	Q.5.1	Discussions take place with Saddleworth School to maximise the impact of the relationship for patients with the school's age group.	From April, 2013	Y.D.O, Practice, Saddleworth School and P.P.G.
4	Q.6.2	A leaflet covering confidentiality and health topics is compiled for this age group. To be available at the school, in the practice, at the local youth premises situated in Greenfield and on the mobile	September, 2013	Y.D.O, Practice and P.P.G.

		youth facility in the area. A Practice Leaflet for this age group could be a way forward. A funding stream will have to be identified. This work to be carried out in collaboration with the Health and Wellbeing sub-Group		
5	Q.6.4	All notices are taken down from the side of the confidential screen facing the waiting area in Uppermill. ' Confidential screen ' in bold type in large print should be the only wording remaining.	March, 2013	Practice
6	Q.8.1	Various social media should be developed to increase communication with the age group surveyed. This to be carried out in collaboration with the Officer on the Clinical commissioning Group with responsibility for Children's Services.	September, 2013	Y.D.O, Practice, P.P.G. and C.C.G Officer for Children's Services
7	Q.8.2	A section on the website for this age group should be developed	From April 2013	P.P.G. and Practice
8	Q.8.3	One page exclusively for this age group should feature in the quarterly newsletter.	April, 2013	Y.D.O, Practice and P.P.G.

9	Q.11.3	Any modification to the T.V. monitor should include slots for the age group surveyed.	May, 2013	P.P.G. and Practice
10	Q.12.1	Where permission of the patient is given the Young Carers' group works with the practice to explore what additional provision should be given by the practice to support carers.	May, 2013	P.P.G, Y.D.O, Practice and Young Carers' Group
11	Para.5.1	There is close liaison with the Health and Wellbeing sub-group to ensure there is synergy between the work of the P.P.G. and the Health and Wellbeing Saddleworth and Lees Sub-Group for the 16s and under age group.	April, 2013	P.P.G, Young Carers' Group through the Y.D.O. and the Practice

26th February, 2013